

Homelessness										
	Q4 06/07	Year End 06/07	Target 06/07	Performance 06/07	Direction of performance	Commentary	Actual 05/06	Performance 05/06	Actual 04/05	Performance 04/05
± BV213.05 No. households presenting as homeless for whom housing advice casework resolved situation	8.01	8.01	8.00	★	↗	The 06/07 figure uses the PI definition and is the number of households prevented from becoming homeless <i>per 1000 households in the city</i> . The 05/06 figure is the actual number of people helped. The correct PI value for 05/06 should have been 2.8	110.00			?
± LPI HO1 Homelessness acceptances as a % of new approaches to housing advice	15.00	15.00	20.00	★	?		?			?
± LPI HO2 % of homelessness determinations made within 33 working days	91.00	91.00	90.00	●	↘		93.00		72.80	▲
± BV214.05 % households accepted as homeless who were accepted as homeless within last 2 yrs	2.76	2.76	1.75	▲	?		1.78			?
■ LPI HO3 No. of households in temporary accomodation	228.00	228.00	260.00	★	?		311.00			?
± BV203 % Change in average no. families in temporary accomodation	-2.25	-2.25	-5.00	▲	?	This figure measures the cumulative number of families in temporary accommodation across the whole year. It does not compare end of year figures. Therefore, although the numbers in temporary accommodation have fallen by over 100 since March 2006 this is not reflected in this PI	6.69			?
± BV183a Length of stay in B&B accom'n	6.00	6.00	7.00	★	↗		10.00	▲	17.00	▲
± BV183b Length of stay in hostel accom'n	13.00	13.00	15.00	★	↗		18.00	▲	13.00	?
± BV202 No. people sleeping rough on a single night	10.00	10.00	9.00	▲	↘		6.00	★		?

Asset Management and Rents										
	Q4 06/07	Year End 06/07	Target 06/07	Performance 06/07	Direction of performance	Commentary	Actual 05/06	Performance 05/06	Actual 04/05	Performance 04/05
± BV212.05 Average time to re-let local authority housing (in days)	23.75	23.75	21.00	▲	▶		34.00	▲	32.00	▲
± LPI HO5 % of responsive repairs completed within target timescales	90.80	90.80	95.00	●	?		88.00	▲	?	▲
± LPI HO6 Planned maintenance expenditure as a % of the total budget	66.00	66.00	74.00	▲	?		73.00	▲	?	▲
± BV184a % LA homes non-decent at the start of the Financial year	30.00	30.00	30.00	●	▶		42.00	●	?	▲
± BV184b % Change non-decent LA homes	9.00	9.00	26.00	▲	▶	This figure is wrong and is currently being re-calculated. The decent homes software works on calendar years not financial years. As a result it has added all the properties that will become non decent throughout 2007 into the figure and not just those that became non-decent during quarter 4.		▲		▲
± BV063 Average SAP (Energy Efficiency) rating of LA dwellings	68.55	68.55	67.00	★	▶		29.00	●	?	▲
± LPI HO7 Arrears as a % of debit	1.31	1.31	1.60	★	?		65.00	▲	?	▲
± BV066a.05 % Rent Collected / Rent Owed	98.83	98.83	99.50	▲	▶		1.20	▲	7.80	▲
± BV066b.05 % Tenants > 7wks Gross Arrears	4.06	4.06	3.00	▲	?		99.24	▲	?	▲
± BV066c.05 % Tenants in arrears who have had Notices Seeking Possession served	32.83	32.83	25.00	▲	?		3.09	▲	?	▲
± BV066d.05 % Tenants Evicted for Arrears	0.24	0.24	0.30	★	?		27.58	▲	?	▲
							0.05	▲	?	▲
Equalities and Tenant Satisfaction										
	Q4 06/07	Year End 06/07	Target 06/07	Performance 06/07	Direction of performance	Commentary	Actual 05/06	Performance 05/06	Actual 04/05	Performance 04/05
± BV164.02 Does the authority follow the Commission for Racial Equality's code of practice	Yes	Yes	Yes	★	▶			★		?
± BV074a % of council tenants satisfied with overall service	83.00	83.00	86.00	●	?		Yes	▲		▲
							?	▲		▲

±	BV074b % of ethnic minority tenants satisfied with overall service	?	?	92.00	?	No data available. Additional surveys being undertaken.	?	?	?	?	
±	BV074c % non-ethnic minority tenants satisfied with overall service	?	83.00	92.00	?		?	?	?	?	
±	BV075a Satisfaction - participation	72.00	72.00	80.00	?		?	?	?	?	
±	BV075b Satn - Participation BME	?	?	90.00	?	No data available. Additional surveys being undertaken.	?	?	?	?	
±	BV075c Satn Participation non-BME	?	72.00	90.00	?		?	?	?	?	
Leasehold and Enabling											
		Q4 06/07	Year End 06/07	Target 06/07	Performance 06/07	Direction of performance	Commentary	Actual 05/06	Performance 05/06	Actual 04/05	Performance 04/05
±	LPI HO8 Service charge arrears as a % of the total service charge income	19.55	19.55	5.00	?	?	amount of work to the service charge accounts during 2006/07 this figure now contains all arrears/non-payments that exist on the system - some of which dates back many years. The accounts will now be investigated over the next 12 months	3.47	?	7.80	?
±	LPI HO9 % of service charges collected	83.31	83.31	96.00	?	?	As above	96.53	?	92.20	?
■	LPI HO10 No. of affordable housing units provided during the year	205.00	205.00	200.00	?	?		232.00	?	128.00	?
±	LPI HO11 % of affordable housing units suitable for disabled people	4.39	4.39	5.00	?	?		?	?	?	?
±	BV064.02 Priv sec dwellings used/dem	30.00	30.00	50.00	?	?		53.00	?	49.00	?